



Minutes of the Patient Participation Group Meeting held on 12th February, 2019

Agenda Item 1: Present

Present: Steve Bates (Chair), Vanda Gould, Bob Gould, Toni Rampello, John Neale, Gordon Lovell, Christine Cartwright, Judith Westell, Nigel Vaughan, Michael Whitehand, Mark Pitman, Bruce Battams, John West, Jan Lloyd, Mary Sadler, Dr Nigel Bunting (GP) and Angela Lovell (PPG Secretary).

Agenda Item 2: Apologies

Peter Sadler, Sheila Dale, Penny Liddiard, Jill Hussein, Clive Robinson and Jane Hanlon (Practice Manager).

Agenda Item 3: Draft Minutes of January 2019 PPG meeting

These minutes were circulated prior to the meeting and were agreed as an accurate record of this meeting and will be included on the Surgery's website.

Agenda Item 4: Matters arising

- a) Outside tap. No update on this at present but it will be revisited at our March PPG meeting.
- b) Assistance for Mark to input new member entries into PPG records. Angela and Toni volunteered to help with this.
- c) Horticulture/Car park update. Angela mentioned how nice the Spring flowers look in the raised flowerbeds. Also the area in front of Dr Bunting's office looks good.
- d) Future speakers. Jan mentioned that it is hoped that Gemma Carlesimo, who works in the Memory Clinic and gives support for dementia sufferers will give us a talk in April and Cheryl Scott, a podiatrist, will be our speaker in June.
- e) PPG Awareness week, 2019. Steve asked for additional help to work with Bruce and Angela in the planning of the PPG Awareness Week 2019 which is in June. Penny, Fay and Mary offered help. Thank you.

Agenda Item 5: Our guest speaker, Nikki Barrett from Neighbourhood Watch

Nikki, who was accompanied by her colleague, gave us an excellent very informative talk on Neighbourhood Watch which is a community activity in partnership with the Police and local associated agencies. The aims are to reduce opportunities for crime and to build stronger communities.

Nikki informed us of the benefits of being in this scheme, one of which is that one would receive Alert messages with information on burglaries and crime trends taking place in your area.

You can apply to join the Neighbourhood Watch scheme by checking to see if there is a valid scheme in your area on Our Watch site, www.ourwatch.org.uk or on <http://mknhwa.org.uk/>. Anyone interested in starting a new Neighbourhood Watch group, with approximately 5 – 6 properties initially, should speak to their neighbours and if the interest is there contact the Milton Keynes Neighbourhood Watch Association to express an interest on enquires@mknhwa.org.uk.

Following Nikki's talk there was an opportunity to ask questions.

Steve thanked Nikki very much and presented her with a small token of our appreciation.

Agenda Item 6: The N.A.P.P. Conference

Steve informed us that the N.A.P.P. Conference is being held at the Cheltenham Chase Hotel in Cheltenham on 15th June. The theme this year is "Celebrating General Practice". Steve asked if anyone would be interested in attending but no interest was shown.

Agenda Item 7: Any suggestions for group visits of interest?

We were asked to suggest possible PPG visits. Suggested were:-

- ❖ Another visit to the Pathology labs at Milton Keynes University Hospital as previous PPG visits there were extremely interesting.
- ❖ Medical dogs following the talk we were given at our PPG meeting. They mentioned they should be open for visits from January 2019. Angela to look into a possible visit.
- ❖ The Safety Centre, Milton Keynes. We previously had an excellent visit to this very interesting center. A visit would be at 6 pm if arranged.
- ❖ Milton Keynes Museum.
- ❖ The blue light hub at Ashlands. This will house the Bucks Fire and Rescue service, South Central Ambulance Service, Milton Keynes frontline 999 emergency and non-emergency patient transport service and Thames Valley police's Neighbourhood police team.

Agenda Item 8: Evaluate the work of the PPG against our Aims and Objectives and provide feedback in due course

Gordon and Bruce have been asked to evaluate the work of the PPG against our Aims and Objectives. It is expected that a questionnaire will be produced, also one for the GP's. They will be looking at a range of objectives and will put these to the group and surgery. Reference can be made to the N.A.P.P. newsheet. Time scale for this to be done is 2 months.

Agenda Item 9: Surgery update

Dr Bunting reported that:-

- ❖ There is no news on a surgery move. There are some plans to stay where they are and possibly have the next door building also.
- ❖ Gemma, a dementia nurse, has been appointed and will work at the surgery once a month. There is a community memory clinic but there is a long waiting list to be seen there. It is hoped that some patients can be seen by Gemma.

Agenda Item 10: PPG Welcome Pack

This was discussed:-

- ❖ Steve has produced a version and a few changes will be made to it. If there are any suggestions for inclusion they should be sent to Steve.
- ❖ Toni will coordinate all suggestions and the aim is for it to be completed in 2 months' time.

Agenda Item 11: PPG Brief No 1

Steve produced and circulated a one-page draft of a PPG Brief, the idea being that this be circulated to our PPG meeting group members and PPG on-line group periodically. This was discussed.

- ❖ It was agreed by those present that they support this.
- ❖ The PPG Brief should be circulated bi-monthly.

Agenda Item 12: Humorous interlude - Michael

All enjoyed Michael's reading of a humorous passage. This was previously printed in the October newsletter.

Agenda Item 13: Any other business

- a) Antibiotics: Bruce drew our attention to a machine which tests if one has a bacterial infection and could possibly reduce prescriptions for antibiotics. It costs £1,200 for the machine and £3 each time it is used. He wondered if this would be useful if a patient was demanding antibiotics but they were not needed. Dr Bunting responded by saying that the doctors can tell if the problem requires antibiotics so although well meant, this wouldn't be required.

- b) Bruce mentioned that it would be good to have details of a specific item the Practice requires which the PPG could raise funds for. This would help raising funds if we had a funding aim.
- c) Mark updated us on the situation regarding monitors for the surgery. He said that 3 would be required and he is making enquiries regarding these. They could also be used for messaging.
- d) We were asked if we would like a Health Quiz at a PPG meeting. At present not much interest was shown but this can be revisited.
- e) Core Group meeting times: Having our Core Group meetings on Wednesday at 12.30 pm means that we cannot always use the meeting room as it is in use by Practice staff. We have been asked if we can make it earlier and finish before 11 am. This will be discussed at the next Core Group meeting. Bruce suggested that possibly we could have it at Weatherspoons or at least go there after our Core Group meeting.

Agenda Item 14: Dates of next meetings

- (a) Core Group meeting - Wednesday, 6th March, 2019
- (b) PPG meeting - Tuesday, 12th March, 2019