

## MINUTES OF MEETING HELD 13th November 2023

1.	<p><b>ATTENDANCE</b></p> <p><b>Apologies:</b> Sarah Setterfield, Jan Lloyd, Clive Robinson, Fay Read, Mark Wilson, Sheila Dale, Bruce Battams</p> <p><b>Present:</b> Steve Bates, Christine Cartright; Elspeth Woods, Shona Manson, Madeleine Carrington, Sandra Whitehead, John Neale, Jane Hanlon, Olivia Hanlon, Jacqui Coleman, Judith Westell, Bob &amp; Vanda Gould, Angela and Gordon Lovell, Hilary King, Mark Pitman, Dr Fagan</p>
2.	<p><b>Speaker: Kasie Watson MBIE – Surgery Receptionist:</b> <b>Topic – Embalming</b></p> <p>Kasie gave a fascinatingly detailed overview of her career as an embalmer. This held us enthralled as to its complexity and the role it plays in supporting the bereaved and the deceased.</p> <p>The focus on Presentation; Sanitation and Appearance is what embalming is about, bringing comfort to the family of the deceased where the importance of being able to see their loved ones as they were, could be a very important part of the grieving process.</p> <p>Kasie’s experience of her extensive training to carry out this role and her examples of the challenges faced in delivering a caring and professional service gave rise to many questions which were all answered sensitively.</p> <p>Steve gave a lovely vote of thanks to Kasie for giving her time to the PPG to deliver such a comprehensive presentation.</p>
3.	<p>Suggestions for speakers to add to the 2024 list to be forwarded to Jan Lloyd</p>
4.	<p>Minutes for October meeting approved.</p>

5.	<p>GP Update:</p> <p>Dr Fagan discussed a research project looking to link incentivising exercise for diabetes sufferers through the use of smart watch/Fitbit technology.</p> <p>Dr Fagan expressed concern about current government advertising of various screening for cancer, in particular Prostate Cancer PSA screening. The first GPs were aware of the campaign, was when it appeared on TV. No prior information was given to let GPs prepare for people seeing such testing. Dr Fagan explained the benefits/drawbacks to the PSA test on its own, and the need for scans to confirm any diagnosis.</p> <p>The Bletchley Pathfinder Project is going ahead – there was a lively discussion about. There is no information available as to what funding might be available – at the moment available funding is being used to scope the project.</p> <p>Jane Hanlon informed the meeting that the phone system is now in the process of being updated. A discussion on speed of being able to get through to make an appointment in the mornings. Jane confirmed there was online booking services available, as well as phoning from 8.30am and people could call in person in the morning to make an appointment.</p>	<p><b>ACTIONS</b></p> <p>More information to follow as it becomes available.</p> <p>Steve to circulate the correspondence he has had with Michale Bracey to the meeting group</p>
6.	<p>Matters Arising:</p> <p>Purchase of card payment machine. It was agreed that it should be purchased forthwith taking advantage of current technology offers. SUM UP agreed to be the simplest choice, no contract, SIM included in the transaction fee so no reliance on any Wi-Fi and payments straight to the bank account on a monthly basis for ease of accounting. 1.69% per transaction means for every £10.00 paid in the fee is 16p</p>	<p>Elsbeth/Shona to purchase on behalf of PPG and set it up with Christine</p>
<p><b>Next full PPG meeting – Monday 13<sup>th</sup> December 23 @ 6.15pm for 6.30pm start</b></p>		

Elsbeth Woods  
Secretary to Red House PPG