



Patient Participation Group Meeting,

Monday, 10th April, 2017

Registration

Present: Steve Bates (Chair), Bob Gould, Vanda Gould, John Neale, Gillian Holloway, Clive Robinson, John West, Mark Wilson, Gordon Lovell, Maureen Gladwin, Fay Read, Jane Hanlon, Dr Nigel Bunting, Ian Graham.

Apologies: David Lloyd, Angela Lovell, Judith Westell, Mark Pitman, Dallas Sherwood, Christine Cartwright, Jan Lloyd, Sheila Dale, Nigel Vaughan, Toni Rampello, Penny Liddiard, and Michael Whitehand.

1. Belinda Wetherel, Physiotherapist, came to thank the members for their support so far regarding the situation re their contracts. Some organisations have been invited to express an interest in tendering for the Physiotherapy contract. The next stage will be the issuing of invitations to tender, at which point details of the contract will be in the public domain. Belinda and others propose to tender as a group.

2. Guest Speaker was Alexia Stenning, MK CCG lead for Primary and Community Services. Alexia started by explaining her nursing background and that she keeps her registration up to date. She went on to explain that with a small team she runs the link between the Milton Keynes Clinical Commissioning Group (CCG) and the 27 surgeries in the area. Two new large surgeries of approximately 25k patients each will be built, one in the east and one in the west. She pointed out that smaller surgeries tend to struggle and are finding it difficult to attract GPs, but that attracting GPs is a national as well as MK problem.

Commencing this financial year MKCCG will be managing Primary Care funding which amounts to £32m. The main benefit of this is that the CCG can apply local priorities which should mean that we'll see a difference later in the year once everything is planned.

Alexia commented on:-

- a. The tendering process relating to the provision of Physiotherapy in MK; This being pursued in accordance with EU law on tendering. Both she and the CCG are well aware of how well regarded our Physiotherapists are, and are aware of the strength of our support for them.
 - b. The announcement by Simon Stevens, head of NHS England, on the day after the consultation period ended, in which he announced how the future five years of health would look. This despite assurances during the consultation period that at that time, no decisions had been made!
 - c. The CCG initiative to reduce hospital bed-blocking by getting patients home as soon as their treatment has ended has been affected by the MK Council reduction of £3m from it's Adult Social Care Budget last year.
3. The Minutes from the March meetings were approved.

Matters Arising

- Patient Congress – Steve's notes attached to Agenda.
- Angela is happy to continue to look after the raised borders but they need regular watering so all members are asked to water the plants when visiting the surgery – watering can held behind Reception.
- Response from Healthwatch regarding visit by Youth members – no update yet.
- Item 4 from the last Minutes lead to a discussion, following which a vote was taken which agreed that half of the £180.60p would go to Willen Hospice and half to Fay Grech-Marguerat from MacMillan Nurses at MKUniversity Hospital.
- Steve asked for volunteers to form a small working group to plan our response to PPG Awareness Week. Gordon, Gillian and Clive volunteered.
- Steve reported that he had received a reply from MK University Hospital regarding signage for Ward 22. It stated that the signs were circuitous but would have taken John to Ward 22, eventually. However, they would review the signs to see if there was a simpler, shorter route.

4. Steve explained that we had nearly 2k signatures on our petition which would be forwarded to the CEO of the CCG. A letter has been delivered to Dr. Nicola Smith, Chair of the CCG Board.

On 24th March the CCG served 'Contract Variation' document on the Physiotherapists. This document, which was dated 9th December, 2016 was served and they were given 5 working days to respond – by 31st March. Where was this document between 9th December and 24th March? This is believed to be another example of the management style of some of the CCG.

Steve thanks all those who gave their time so generously to the Petition.

5. Six members attended the 'Cancer and Beyond' meeting at the Whaddon Medical Centre on 9th March and the consensus was that it could be beneficial to some of our patients. Steve invited volunteers to form a small group to explore the possible benefits and requirements of such a group. Bob and Gillian volunteered.

6. Steve asked members to be aware that on either 29th April or 6th May we were asking members to attend the surgery to give the outside a 'spring tidy', like last year. At the same time it is proposed that we will install the cycle rack. Further to follow when date is confirmed.

7. Update from Surgery – Nigel explained that the new Appointments System has been running for a month and is running smoothly. It ensures that GP's time is fully used while allowing them sufficient time for each appointment – a very real benefit for patients. They will continue with the new system for another month.

Jane has obtained a quotation for additional lighting in the rear car park. To fit three 50w LEDs on the corner where the dog-leg section of the car park starts will cost £1,150.

The surgery has renewed our PPG subscription to the National PPG Newsletter.

8. AOB – Ian reported that the Red House Rovers have settled to a regular membership of 13 with 8-9 walkers average each time. They visit a wide range of interesting sites and the social side of the group is very enjoyable. The walkers are reporting health and wellbeing improvements and they are now used to the mildly energetic walking style. Ian is planning the walk on 10th May which will visit the Exbury

Egg on tour with its creator, Stephen Turner, (visiting MK from 3rd April to 14th May

9. Core Group to meet on Wednesday, 3rd May at 11 am.

PPG Meeting on Tuesday, 9th May, 2017