



**Patient Participation Group Meeting
held on Monday 9th April 2018**

Agenda Item 1: Present

Steve Bates, Bruce Battams, Jan Lloyd, Dallas Sherwood, John West, Sheila Dale, Gillian Holloway, Nigel Vaughan, Michael Whitehand, John Neale, Jane Hanlon, Toni Rampello, Clive Robinson, Christine Cartwright, Vanda Gould, Robert Gould, Dr Huda Muhsin.

Item 2: Apologies

Mark Pitman, Angela Lovell, Gordon Lovell, Penny Liddiard, Fay Read, Judith Westell

Item 3: Minutes

The Minutes of the March meeting were previously circulated. Bruce asked that it should be noted that Steve had explained an unfortunate event at the Healthwatch Networking meeting which had upset some of our members.

Item 4: Matters Arising

- a. Steve and others complimented on the flowers in the raised borders.
Steve thanked Clive for his monitoring and regulating of car parking in the surgery car park which was improving the situation for patients wishing to park at busy times.
Steve also thanked Bruce and Clive for their work filling the growing number of potholes in the car park surface.
- b. Jan has arranged for a speaker from Medical Dogs for the June meeting. It was also suggested to Jan that Joe Harrison from MKUH be invited as a speaker.
Jane mentioned that she has been talking with the Saxon Clinic re possible speakers (Clinicians). This would be in the form of educational meetings open to all patients not just the PPG and may be shared with Whaddon Medical Centre. She will update at the next meeting.
- c. Steve reported that as agreed at the last meeting a bench has been ordered with a plaque agreed by Mrs Smith, who donated generously following the death of her husband in July, 2017.
- d. A meeting to discuss a Logo for the PPG was held last Wednesday and we await some suggestions from the graphic designer for the group to review.
- e. The proposal to install a video system to display health information was discussed. It is early days and one possible system was

discussed, but there are others to be considered. The PPG would be able to use this to promote our work and we would probably contribute financially to support this.

Item 5 – Our speaker failed to appear.

Item 6: PPG Awareness Week

PPG awareness week is 4th to 9th June 2018. We need to KIV (Keep In View) this.

Item 7: A Buddy System

There is a feeling that some potential members may feel apprehensive coming to a PPG meeting. To allay their apprehension and encourage people to come and continue as members we could start a 'Buddy' system. The idea being that new members are offered the support of a 'friend' for the first few meetings if they would like that. The Buddy will explain the many acronyms and NHS expressions to provide clarity and promote understanding while also encouraging participation. It is recognised that this will not suit everyone. There was general support for the idea and Bruce volunteered his services to act as a Buddy.

Item 8: Update and News from the Surgery

The Healthy Living project will start this Thursday at 6.15pm at the surgery. Currently there is no need for PPG involvement but we have expressed our willingness to support the project if and when asked.

Bob updated on The Cancer and Beyond project which has had another shared meeting, this time at the Bletchley College, attended by about 50 people. There was a discussion about the nature of the meetings and the type of inputs thought to be most beneficial.

There is no update at the moment about the possibility of a site for a new surgery.

It was noted that David Lloyd has now moved away and a good luck card was circulated for signing.

It was noted that the hospital have asked that patients are made aware that the ring road closure on the hospital site remains closed due to delays in repairs due to bad weather.

Item 9: AOB

Noted that the March meeting ran quite late and we will normally aim to finish between 7.30 and 7.45pm.

Item 10: Dates of Next Meetings

Core Group: Wednesday 2nd May at 12.30pm

PPG: Tuesday 8th May at 6.15pm

NB: Please bear in mind that the May meeting is our AGM. (The practice offered to provide the usual cheese and wine after the meeting.)