



**Patient Participant Group Meeting
held on Wednesday, 14th December, 2016**

Agenda Item 1: Registration

Present: Steve Bates (Chair), Maureen Gladwin, Mark Wilson, Christine Cartwright, Michael Whitehand, Nigel Vaughan, Hilary Godsmann, Mark Pitman, Gillian Holloway, Judith Westell, Maureen Gladwin, Jane Hanlon (Practice Manager) and Dr Musin (GP)

Apologies: Angela Lovell, Gordon Lovell, David Lloyd, Clive Robinson, Toni Rampello, Fay Read, John Neale and Jan Lloyd.

Steve advised that Angela had her operation on Wednesday and went home on Monday, she is happy to have visitors but people should telephone before visiting. She will need a while to recover from the operation and we should give her time to rest before visiting. David has also been in Hospital and cards were circulated for everyone to sign and it was also agreed to send some flowers.

Agenda Item 2: Minutes of November PPG meeting

The minutes had not been circulated prior to the meeting and copies were available at the meeting. It was agreed they are an accurate record and will now be included on the Surgery's web page. Steve will look into how we circulate the minutes in future.

Agenda Item 3. Matters Arising

(a) Steve reported that:-

❖ **Patient Congress – November Meeting Report**

Alexia Stenning, Assistant Director of Primary and Community Services for the CCG, talked about her role and the health service in the future. She confirmed our understanding of the difficulties involved in recruiting GPs, the use of locums, increased demands, higher expectations by the younger generations, constant negativity from the Press and other media. There will be positive changes; locums are expected to be limited in the "locum hours" they can work; agreement has been reached recently between the GPs and the CCG about payments for services rendered by Practices. She suggested that peripatetic phlebotomists are possible and shared in-house pharmacists will create a more cost effective service by going to care homes and checking individual patients' prescriptions. Ambulance staff are now working in some surgeries on minor injuries.

Tenders are out for the procurement of services for Neath Hill and Broughton Gate surgeries, either as one contract or two. Broughton Gate will be known as

Brooklands and will be a multi-use building, with health services above a CAB office and a drop-in café.

When this is done, work will start on the Western Expansion Area health centre, out to tender in 2018 and opening at the end of 2019 as a 20,000 patient practice. As per previous minutes Newport Pagnell PPG has ceased and Steve may take over MN's role as Deputy Chairman, with MN most welcome to attend meetings.

(b) Horticulture

- ❖ Angela has planted additional bulbs and plants, and Gordon has trimmed the plant at the side – it is looking very nice now. Many thanks to them for carrying out this work.

(c) Red House Rovers

- ❖ Red House Rovers – 12 Walkers attended the previous walk on 30th November including Dr Marchand. Steve will sign up and will attend the walks when he can. Forms are available for anyone who wishes to join the walking group.

Agenda Item 4: Update from the Surgery:- Jane and Dr Muhsin reported as follows:-

- ❖ Dr Muhsin updated us on progress with the New Building for the Surgery. Meetings to discuss how things will progress have been taking place. One of the things to consider is the cost of fixtures and fittings needed for a new build. Although nothing has been decided, one option is the space between the Irish Club and the fields by McDonalds. A planning application was submitted on the 14th November for a variety of developments for the area, including houses, and one option may also include provision of a GP Surgery. This area will also be part of Aylesbury Vale Council and cover the Salden Chase catchment area. There may have to be a public consultation on the development of this site.
- ❖ Jane advised that Jade, one of the Healthcare Assistants will be leaving at the end of the month.
- ❖ Jane has received a lovely letter from Marianne thanking us for all the knitting we have given from the Surgery – more wool is always welcome.
- ❖ Two of our GP's will be going on a training course to enable them to train GPs. They will train Doctors who have completed their various training placements at Hospitals and are interested in becoming a GP, and will require another two years of training to achieve this.
- ❖ The question was raised on whether the Surgery would be taking on new patients? Jane advised that the CCG do not allow Surgeries to close their list but the Surgery was able to cease taking new patients under a Full to Capacity Clause. However the Surgery did open their books from the 1st December but only a limited number of patients can be taken, as it depends on the number of patients who leave the practice.

Steve asked Jane if the CCG's proposal to have peripatetic phlebotomists employed would affect the Surgery's, employment of their own phlebotomist. Jane explained that this is a very complicated issue as GP's are not always paid for tests they carry out, e.g. ECG's, Blood Tests, if a consultant has

requested the test to be done by the GP, the Consultant at the Hospital may still get paid for the test.

Jane also commented on the proposal to restrict the hours that GP's can do Locum work, this will be because of the shortage of GP's being available to work in GP practices.

Agenda Item 5: Any Other Business

- (a) Suggestions for things we can spend money on – it was agreed to defer this item until next year.
- (b) Gillian was concerned that she is not completely clear about the various different lists we have on the system, and we need to sort out what each list should be used for, or if any should be combined. Mark has agreed to look into this with Gillian. Jane has mentioned that she has heard from 3 people who have expressed an interest in joining the PPG but would like to receive more information, Gillian will liaise with Jane.
- (c) Gillian informed the group she will be moving and unfortunately will no longer be in the catchment area for the Red House Surgery. Maureen said how sorry she was to hear this, and how much Gillian would be missed, as she has done so much for the PPG since she joined. Jane explained that she is unable to let Gillian stay on as a patient due to the Health Service rules. At the moment Gillian has no moving date arranged. Steve advised that we still have some unresolved communication issues and will need to arrange a meeting sometime in the future.

Agenda Item 6. Dates of next meetings

- (a) Core Group meeting - Wednesday, 11th January 2017
- (b) PPG meeting - Monday 16th January 2017

The meeting closed and was followed by some lovely Christmas Seasonal Refreshments provided by the Surgery Practice, and was much appreciated by the PPG members.