



Patient Participation Group Meeting held on 11th December, 2018

Agenda Item 1: Present

Steve Bates (PPG Chair), Gordon Lovell, Bruce Battams, Vanda Gould, Bob Gould, Christine Cartwright, Judith Westell, John Neale, Michael Whitehand, Gillian Holloway, Clive Robinson, Mark Pitman, John West, Jan Lloyd, Christine Page, Mary Sadler, Jill Hussein, Dr Paul Staten (GP), Jane Hanlon (Practice Manager) and Angela Lovell (PPG Secretary).

Apologies

Fay Read, Sheila Dale, Nigel Vaughan, Penny Liddiard and Peter Sadler.

Agenda Item 2: Minutes of November meeting

The November PPG meeting minutes were circulated prior to the meeting. All agreed they were an accurate account of the meeting's content. They will now be included on the Surgery's web page.

Agenda Item 3: Matters arising

- a) Horticulture: Angela informed those present that she, together with Gordon, have handed over the task of looking after the raised flowerbeds and small garden outside the surgery which they have looked after since 2003. Steve thanked Angela and Gordon for all they have done. Bruce and Clive have agreed to take on this responsibility.
- b) Litter picks in the car park: Clive was thanked for undertaking regular litter picks in the car park and keeping it tidy for which we are all very grateful.
- c) Christmas card list: Steve asked us to give him suggestions as to whom we should send cards.

Agenda Item 4: Speakers

Jan informed us that there will not be a speaker at our January meeting. Suggestions of speakers for future meetings should be given to Jan please.

Agenda Item 5: Need for a PPG Administrator

Gillian, our previous excellent Administrator, has moved and Steve appealed for a volunteer to be our PPG Administrator. Please speak to Steve regarding this if you would be interested in helping the PPG in this way and he will inform you of what is involved.

Agenda Item 6: Update from the Surgery

Jane and Dr Staten updated us with information relating to the surgery as follows:-

- ❖ There is a premises meeting next week. The CCG has appointed representatives to work on this.
- ❖ Lee is now back working at the surgery.
- ❖ The Red House Surgery's singing group is performing, with others, in a charity event on Thursday, 13th December raising money for Milton Keynes Age UK. The venue is Parkside Medical Centre.
- ❖ We were given the opportunity for our PPG to have an allotment for a charge of £20 a year. It is possible to share this cost. This is an initiative to promote healthy eating and exercise. Whilst this is an excellent idea no one expressed an interest at the meeting.
- ❖ Bruce asked if the surgery are able to provide an outside tap for the gardeners so that they don't have to carry water through the waiting area where the polished floors present a potential risk for slips and falls if water is spilt. An internal, in-line tap, would prevent tampering and freezing. PPG funds could be used for this. This was previously discussed and it was decided not to go ahead. However, Jane will contact the experts and ask their opinion regarding this and get their assurance that there would be no possibility of causing Legionnaire's disease. John (N) and Bob, both knowledgeable regarding buildings, were sure there would be no problems regarding health.

Agenda Item 7: Any other business

- (a) Health-related projects. Steve asked for suggestions for health-related projects we can consider in the next year. Also any suggestions for visits and social activities for members.
- (b) Lee's talk to us at one of our PPG meetings. It was suggested that this be commended to any other organization that would find a paramedic working in a GP surgery an interesting talk. His talk to us was excellent.
- (c) Physiotherapy: Bruce informed us of the layers of bureaucracy in the physiotherapy service experienced by a member of his family. Steve mentioned a Connect Health physiotherapy event to be held at Wolverton Health Centre on 19th December which could be very informative. Anyone interested in attending will need to make their own enquiries.
- (d) Thanks: Jan thanked Steve and Angela for the work they do for the PPG. Steve extended thanks to the Partners and all who work at the surgery and make it the best.

Agenda Item 8: Dates of next meetings

- (a) Core Group meeting - Wednesday, 9th January, 2019
- (b) PPG meeting - Monday, 14th January, 2019

Following this meeting, those present enjoyed the pleasant convivial company enjoying the refreshments provided by the Surgery. Many thanks to the Surgery for this.