



**Patient Participant Group Meeting
Monday, 15th February 2017**

Agenda Item 1: Registration

Present: Steve Bates (Chair), Bob Gould, Vanda Gould, Toni Rampello, Michael Whitehand, Christine Cartwright, Jane Hanlon (Practice Manager), John Neale, Jill Hussein, Jan Lloyd, Hilary Godsman, Nigel Vaughan, Mark Wilson, Judith Westell, Gordon Lovell, Maureen Gladwin, Clive Robinson, Dr Nigel Fagan (GP), Dr Huda Muhsin (GP), Gillian Holloway, Dallas Sherwood, and Mark Pitman.

Apologies: Angela Lovell, David Lloyd, Sheila Dale, Penny Liddiard, Pam Nicholson, John West and Ian Graham.

Agenda Item 2: Minutes of 16th January 2017 PPG Meeting

These were circulated to members prior to the meeting and it was agreed that the minutes were an accurate record of the meeting. They will now be included on the surgery's web page.

Agenda Item 3: Matters Arising

- a) Steve advised that at the Patient Congress meeting next Monday 20th February David Allsopp will talk about Clinical Priority and Best Value, the latest initiative under the Sustainability and Transformation Plan, (STP). Two guests invited from each PPG.
- b) Horticulture. Nothing to report.
- c) Feedback from David regarding suggestions for his proposed survey David was unable to attend the meeting so this will be carried forward.
- d) Gillian advised the meeting that she will not be moving at the moment. There will not be a need to start the suggested arrangements to assume responsibility for monitoring the PPG email account which includes the distribution principles agreed, for the time being.
- (e) Cycle Rack –Clive had looked into this and one with a bank of 3 cycles spaces could be obtained for £60 and would need to be installed safely, and John Neale would be willing to do this work. Jane will investigate further but felt it was worth trying this to see how it would benefit patients/staff.
- (f) Red House Rovers – update - Dallas attended the walk today, approximately 8 people attended, this was a fairly brisk walk, but slower pace walks could be arranged if required. The new schedule of dates is available.

Agenda Item 4: Response from Healthwatch Youth Team

- ❖ We are hoping to encourage younger people to join the PPG and need to make the meetings attractive to younger people. Jane Bidgood has agreed to take this up with Healthwatch and will get back to us.

Agenda Item 5 – Update from the Surgery

Dr Fagan and Jane updated us with surgery information.

- ❖ The CCG were successful today in their application to make local decisions on commissioning instead of NHS. Public Consultation Events will be held on Tuesday 14th March 2017 6pm – 8pm at Christian Centre, Strudwick Drive, Oldbrook and Monday 20th March 2017, 1pm – 3pm at Christian Centre, Strudwick Drive, Oldbrook. To register for these call the Consultation Team on 0121 611 0231 or visit www.miltonkeynesccg.nhs.uk-how-to-have-your-say/
- ❖ Paula a new receptionist has been appointed. Wendy HCA has left to work on the Stroke Unit at MK Hospital.
- ❖ Jane received a Stamp Collection and two rings which she put into an Auction and they raised £180.60p. Jane has written thank you letters for the items from the surgery and the PPG. We need suggestion to decide how we are going to spend this money.
- ❖ Nigel's Granddaughter has completed work on updating the On-line Booklet and it is ready to go to print.
- ❖ New Premises – A meeting has been held with a representative from Premises England/Architect, this will also be discussed with the CCG.
- ❖ The visit to the GP Practice in Ipswich was very useful, the interior was very clean, there was an Artwork display in the window, however the layout was not suitable from the Red House Surgery point of view. It was useful to identify what our requirements internally are.
- ❖ Funding for the new premises – the land is gifted – under Section 1.6, money available depends on the number of houses built – and the could be ready by 2019. However there are lots of hurdles and planning to be done for the new surgery.

Agenda item 6: Information about various consultation meetings which may be of interest to members – dates for diaries

- a) MK Healthwatch and Wellbeing Board consultation meeting on 20th March at 3pm in Committee Room 3 at Sherwood House.
- b) The Big Conversation – A presentation by Joe Harrison, CEO of MK University Hospital followed by Q&A. to be held at Christian Centre, Oldbrook from 5-7pm on 28th February, . communication@mkuh.nhs.uk to:communications@mkuh.nhs.uk

Agenda Item 7: Any Other Business

- Dallas raised concerns about the number of procedures which will go through the referral management system and how it would affect the GP's. Dr. Fagan defined the issues regarding this, which may mean a patient may have to wait longer before receiving treatment after seeing a separate Consultant. Whilst there are concerns about this, procedures and criteria need to be developed so that GP's are aware of the criteria for referral for some health care needs.
- Over Weight Patients or Patients who Smoke may have operations or other treatments put on hold – there is no Central NHS Agreement about the criteria for treatment of these patients, although there may be local agreements in place.
- New Members Pack – Gillian has produced this but would like someone to check it before sending any out. Steve agreed to do this.
- John mentioned that he recently had to visit Ward 22 at MK Hospital recently and found the signage dreadful, and wondered if the PPG could do anything to raise this concern. Steve will write to Joe Harrison on behalf of the PPG.
- Maureen read a letter from Willen Hospice thanking the PPG for their kind donation following the recent visit by some of our members.
- Book Money – Maureen reported that she had banked £238 raised from selling books at the surgery.
- Lighting in Surgery car park at night – Members mentioned that it can be very dark in winter months when leaving after the evening meetings. Jane agreed to look into this but had investigated previously, and it may be too expensive to arrange electrical connection from the surgery to the car park. The staff use torches when they leave at night.
- Speakers for future meetings – Jan will arrange for someone from CIL – Centre For Independent Living to attend in March. Alexia Stenning head of Primary Care to speak at our May Meeting. Other suggestions were to ask Erica Haines – the Respiratory Nurse at the Surgery for July, also to have someone to speak on mental health – Jon Olsen has offered to give a talk on Alzheimers.
- Folders are available for new members to keep their paperwork together.
- Book Cupboard – Clive queried whether the book cupboard needed to be tidied up – Jane said the Receptionists are very good at stocking the book trolley with new books, but the cupboard may need a tidy. Clive will arrange a convenient date to do this.

Agenda Item 7: Dates of next meetings

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| (a) <u>Core Group Meeting</u> | - | Wednesday 1st March 2017 at 12.30pm |
| (b) <u>PPG Meeting</u> | - | Wednesday 8th March 2017 at 6.15pm |