



## **Minutes of the Patient Participation Group Meeting held on 11<sup>th</sup> June 2019**

### **Agenda Item 1: Present**

Angela Lovell, John Neale, Sheila Dale, Jill Hussein, Christine Cartwright, Fay Read, Judith Westall, Denise Inggal, Gordon Lovell, Olivia Hanlon, John West, Bruce Battams, Jan Lloyd, Bob Gould, Vanda Gould, Mark Pitman, Steve Bates, Dr Bunting

### **Agenda Item 2: Apologies**

Apologies: Elspeth Woods, Christine Page, Clive Robinson, Mary Sadler, Peter Sadler and Toni Rampello.

### **Agenda Item 3: Draft Minutes of May 2019 PPG meeting**

Due to an admin error, the Agenda and draft Minutes from May 2019 were not circulated in advance. The Agenda for the Core Group Meeting on 5<sup>th</sup> June were used as an agenda for the meeting and the May Minutes will be put to the next meeting for approval.

### **Agenda Item 4: Matters Arising**

#### **3. Matters Arising**

- a) Horticulture/Car Park: The raised flowerbeds and the small garden in front of the surgery are looking good. Thanks to Bruce.
- b) Future speakers: Jan mentioned that she is in correspondence with some potential speakers but as yet none are confirmed. Since the meeting Zoe Bachini of Bletchley Leisure Centre has agreed to speak at the July meeting.
- a) The Welcome Pack is in the final editing stage.

### **Agenda Item 5: PPG Awareness Week,**

Steve mentioned that this is now in progress and thanked those assisting with this during the week. He reported that it is quite quiet but a number of people have expressed an interest in either joining the meetings group or on-line group. Toni Villers from Live Life for over 18 year olds was here today and on Thursday Christine Straughan will promote carers support.

**Agenda Item 6: Taken out of order. Presentation by Nicola Hicks, Lip Reading Tutor.**

This excellent presentation took approximately 40 minutes and Surgery staff were invited to attend should they wish to. Nicola presented this as a lip reading lesson which all present enjoyed. This was followed by questions and answer. Steve thanked Nicola and presented her with a small token of our appreciation.

**Agenda Item 7: Thanks**

Steve reported that at the conclusion of the AGM the Surgery very kindly provided some refreshments for those present. We really appreciate their generosity and say a big Thank You.

**Agenda Item 8: Surgery Update**

It was reported that:-

Another fully trained paramedic is commencing working in the surgery in July. He will do similar work to Lee.

There is no progress regarding a new building but the possibility of having 2 portacabins behind the surgery is being considered.

The Primary Care proposal has been agreed.

Gordon reported that a patient who was 75 a month ago was very surprised and a little annoyed when she asked for an appointment for a health check but was told that they are for the under 75 year olds. Dr Bunting mentioned that she can make an appointment to see a doctor for a health check.

One PPG member mentioned that it is possible to cancel a nurse's appointment on-line but one cannot make one. Dr Bunting explained that nurse's appointments can be for specific conditions and different lengths of time and gave examples.

Bruce asked when the surgery would be using MJOG and we were told this is in progress.

Steve informed us of Open University public talks regarding 'Ageing Well' which could be of interest to our PPG members. These commence in October from 11.30 –

1 pm. Information available from Steve. Steve mentioned NAPP's 100 quick response PPG's of which we are one. He said he gets some useful information from them.

**Agenda Item 9: Any Other Business**

None

**Agenda Item 10: Dates of next meetings**

- (a) Core Group meeting - Wednesday, 3<sup>rd</sup> July 2019 at 10am
- (b) PPG meeting - Monday 8<sup>th</sup> July 2019 @ 6.15pm