



## **Minutes of the Patient Participation Group Meeting held on 7<sup>th</sup> May, 2019**

### **Agenda Item 1: Present**

Clive Robinson, Bruce Battams, Toni Rampello, John Neale, Fay Read, Penny Liddiard, Elspeth Woods, Gordon Lovell, Christine Page, John West, Jan Lloyd, Nigel Vaughan, Judith Westell, Dr Huda Muhsin (GP), Jane Hanlon (Practice Manager) and Angela Lovell (PPG Secretary).

### **Agenda Item 2: Apologies**

Christine Cartwright, Bob Gould, Vanda Gould, Mark Pitman, Mary Sadler, and Peter Sadler.

### **Agenda Item 3: Draft Minutes of April 2019 PPG meeting**

These were circulated prior to the meeting with additional copies available for those present. They were agreed as an accurate account of the meeting and will be included on the Surgery's website.

### **Agenda Item 4: Matters Arising**

- a) Horticulture/Car Park: Regarding clearing weeds Jan asked if the dandelions could be left for the birds to feed on the seeds. Bruce mentioned that he preferred tidiness. At a previous meeting Clive asked for help to clear some moss in the area of the car park. Nigel tried to get mechanical help to do this but was unsuccessful. Clive will ask for assistance prior to starting this. Bruce and Clive were thanked for all they do.
- b) Future speakers: Jan reminded us that Nicola Hicks, a Lip Reading Tutor, is our speaker at the June meeting. Jan mentioned that Nicola will be giving us a lip reading lesson which will take about 40 minutes. Jan has no firm details of other speakers yet but there are 2 she is in communication with. More information later.
- c) NAPP Conference in Cheltenham on 15<sup>th</sup> June. To date Steve said that no one has shown an interest in attending this conference. Angela mentioned that she and Gordon attended one of NAPP's Annual Conferences a few years ago and it was excellent.

- d) PPG Welcome Pack: This is in its final editing phase and will be shared with our newest member, Elspeth, for feedback.

**Agenda Item 5: PPG Awareness Week, 10<sup>th</sup> – 14<sup>th</sup> June – Planning update.**  
**Angela went through what is arranged.**

- ❖ Raffle – Anyone joining our PPG meetings group or our on-line PPG during the week will be entered into a free raffle. There will be 2 prizes and the winners will be drawn on the Friday afternoon. The prizes are (a) 3 months free membership for the Health Hub, swimming and the classes at Bletchley Leisure Centre and (b) a summer planter. We won't use raffle tickets but instead will use the newly completed PPG forms, well shuffled to select the 2 lucky winners.
- ❖ Christine Straughan will be present on Thursday, 13<sup>th</sup> June between 9 am and 1 pm to promote Carers Support.
- ❖ Ian Graham was asked if he would like to promote his walking group during the PPG Awareness Week as he has done previously. Unfortunately this isn't possible as he will not be local at this time.
- ❖ Bruce produced a very nice sheet to promote the PPG. Thanks to Bruce.
- ❖ We need to cover the PPG table from 9 am – 5 pm on Monday to Friday. Volunteers are needed to man the table, ideally 2 for each session. PPG members volunteered their time on the schedule but more help is required. Thanks to those who have filled in a slot/s.

**Agenda Item 6: Information about exercise and social opportunities.**

Steve informed us about exercise and social opportunities.

- a. On Thursday, 16<sup>th</sup> May at 7.30pm there is a presentation by Lt Col. Nguyen, RAMC, (otherwise known as Parkside GP Dr Thao Nguyen,) on the subject of health needs for our military veterans. It will cover available services, local veteran initiatives and a chance to share experiences. This is at Parkside medical Centre and supported by the Royal British legion.
- b. The NHS is inviting the public to an NHS discovery day. This is on 13<sup>th</sup> May and is at Ampthill. This is a chance to hear about new ideas in the NHS and to comment upon them. Details from Steve if required.
- c. There is a vacancy on the Healthwatch Trustees Board. Anyone interested can get full details from Steve.
- d. MKCCG is holding a Half Day Workshop at Kents Hill Park Centre. This is on Tuesday, 21<sup>st</sup> May. The purpose is to discuss the health and wellbeing of our communities. Details from Steve if required.

**Agenda Item 7: Surgery Update**

It was reported that:-

- ❖ The practice has purchased waiting room information screens which are hoped to show relevant information for our patient population. Work is on-going to add details of surgery events as well as local events that would be of interest to patients. The company who provided the screens also has a library of information for the practice to choose from and also seasonal info which is changed 4 times per year.
- ❖ Dr Nwogu is leaving in June. It was noted that the practice intends to recruit additional GPs to the practice although there remains a national shortage of doctors.
- ❖ Penny mentioned that she was having problems accessing System 1 to order a prescription, also to make appointments. Dr Muhsin will refer this to staff to look into although no other problems about on-line have been raised that she is aware of.

**Agenda Item 8: Any Other Business**

None

**Agenda Item 9: Dates of next meetings**

- (a) Core Group meeting - Wednesday, 5<sup>th</sup> June, 2019
- (b) PPG meeting - Tuesday, 11<sup>th</sup> June 2019