



Minutes of the Patient Participation Group Meeting held on Tuesday 9th February 2016

Agenda Item 1: Registration

Present: Steve Bates (Chair), Nigel Vaughan, John West, Jan Lloyd, Christine Cartwright, Judith Westell, Toni Rampello, Mark Pitman, Gillian Holloway, Clive Robinson, Michael Whitehand, Maureen Gladwin, Gordon Lovell, Dr Huda Musin (GP), Jane Hanlon (Practice Manager) and Angela Lovell, (PPG Secretary)

Agenda Item 2: Apologies

Fay Read, John Neale, Dorothy Lloyd, David Lloyd, Vera Roper, Sheila Dale and Rosi Shunmoogum

Agenda Item 3: Speaker: Marianne Berry, Information Management and Technology Team Manager, East Midlands Commissioning Support Unit

Steve introduced our speaker, Marianne Berry and thanked her for coming to our PPG meeting.

The main subject of Marianne's presentation related to SystemOne and how it benefits surgeries and patients.

There were many questions and answers following her presentation.

Steve thanked Marianne for an interesting talk and presented her with a token of our appreciation.

Agenda Item 4: Adoption of minutes

The minutes were circulated prior to the meeting and were adopted as an accurate record of our January PPG meeting.

Agenda Item 5: Matters arising

- a) Red House Rovers: Judith reported that:-
 - ❖ The walking group had enjoyed a walk today. This time there were 9 walkers.
 - ❖ It has been decided to have all walks on Thursdays rather than on different days of the week. For the time being walks will continue on dates as scheduled.

- ❖ More effective advertising of our walks will hopefully attract a larger number of walkers.
 - ❖ Our next walk is on 24th February, commencing at the Windmill Pub, Caldecotte.
- b) Patient Congress Meeting: Steve informed us of the content of the meeting held on 18th January. Please see Addendum.
- c) Horticulture:
- ❖ Gordon and Angela spent some time tidying the raised flowerbeds recently.
 - ❖ It is good to see Spring colour with beautiful snowdrops and other flowers blooming.
- d) News of future speakers: It was good to see Jan back with us following her operation. She asked what we thought of having a talk on Autism. All agreed that would be interesting and she will arrange this for our meeting in April.
- e) To consider a proposal that the PPG should subsidise some of our small group activities.
In the absence of David, our Chairman, it was decided to leave this until he is able to attend a future meeting.

Agenda Item 6: Laptop computer or alternative? - update

Following discussion at our last PPG meeting regarding the possible purchase of a laptop computer for the PPG or to obtain more information about an alternative, eg the 'cloud'. Mark reported that:-

- ❖ He has set up a PPG gmail account – redhouseppg@gmail.com. This won't come into use yet.
- ❖ Also a drop box account has been set up. He has uploaded it and sent it to Gillian who is helping him with this project.
- ❖ Mark and Gillian will see if it will work on Angela and Gordon's computer which is quite old.
- ❖ We will report back at our next PPG meeting.

Agenda Item 7: To note if the discussions concerning a sound reinforcement system for our meeting room have led to any conclusions yet. Any further progress?

Jane reported that despite her efforts to get someone to visit the surgery to advise on this it has met with no response.

Agenda Item 8: Bedfordshire and Milton Keynes Healthcare Review update

Steve, Michael, Jan and Maureen reported on the Bedfordshire and Milton Keynes Healthcare Review update meeting which was held on 19th January. Some of their comments regarding this meeting are:-

- ❖ It was thought that there was too much to absorb.

- ❖ Bedford submitted an alternative proposal called 'Integrated Care'.
- ❖ What safeguard is there for private companies not taking over?
- ❖ They need to get the timing and budget organised by 16th March and work towards a public consultation.

Agenda Item 9. Update on On-line Services document

Following our speaker's presentation, Marianne was given a copy of our on-line instructions document for patients and asked if she will check it for any updates which need to be included. Marianne will report back to Jane.

Agenda Item 10. Possible visit to Milton Keynes Recycling Plant. Further information

Gordon updated us regarding a visit to Milton Keynes Recycling Plant.

- ❖ Open days are Saturday, 2nd April from 10.30 am to 12 noon, 4th June from 10.30 pm to 12 noon and 13th July, 6.30 pm – 8.00 pm.
- ❖ It was decided that we will go on Saturday, 2nd April, 10.30 am to 12 noon and there are only 12 places available.
- ❖ Many of our members present showed an interest in attending and Gordon will email the information to them.

Agenda Item 11. News from the Surgery

Dr Muhsin and Jane reported that:-

- ❖ Dr Samarin Salman, lady GP, has been appointed and will work on Mondays, Tuesdays and Wednesdays.
- ❖ Dr Amina Rahman, female GP, has been appointed and will work on Thursdays and Fridays.
- ❖ Dr Ram has now left the practice.
- ❖ An option appraisal is currently being undertaken with regard to the possibility of new practice premises. NHS England, the CCG and Surgery are meeting at the end of the month to discuss this further.
- ❖ The Surgery is still waiting for the CQC inspection date. They only need to give 2 weeks' notice of their visit.
- ❖ Gordon raised a question on behalf of a Red House Surgery patient regarding an article they had read in the national press. This referred to care homes and old people. It was suggested in the article that nurses would be seeing patients rather than the Practice doctors. We were informed by the Practice that the practice does undertake visits to our nursing and residential care homes. However, there has been work undertaken in MK to send specialist nurses in to see and triage patients. If they find a patient is in need of a doctor they contact the patients' GP to arrange a visit by the GP or in some circumstances for the patient to be seen at the practice but can also provide some treatments themselves. It was explained that it is usually best for a patient to be seen at the surgery rather than in their home environment due to the equipment and facilities that are often required to examine or undertake a test on a patient.

Agenda Item 12. Any other business

Maureen has purchased 2 flasks to use for our coffee/teas at our PPG meetings.

On the subject of finance, Maureen mentioned that she has received a communication mentioning that our PPG money is safe at the Nationwide. Money is safe as it comes within the financial £70,000 guarantee should the banks fail.

Agenda Item 13. Dates of next meetings

(a) Core Group meeting - Wednesday, 2nd March, 2016

(b) PPG meeting - Wednesday, 9th March 2016

(2.3.2016 ail)

APPENDIX

Notes from January Congress Meeting

Kingfisher PPG has not had a meeting for 3 months.

Congress agreed to support a request made via Jane and me that Congress would be pleased to act as a patient reference group for Roundabout Health.

Milton Keynes Council is proposing to reduce its Social Care Budget by £4.5m. This is bound to have an impact on patients who need support and care and may affect the Early Discharge of Patients Project which is aimed at reducing Bed Blocking.

Mental Health Board -

MK CCG is to receive funding from NHS England for the development of their national priorities for 2016/17, which are;

- Eating Disorders
- Mental Health Service and Hospital Liaison
- Street Triage Services with the police
- Early Intervention in Psychosis, and
- Perinatal Mental Health services.

System Resilience Board –

- A&E performance is above the national target, which is good.
- Bed Blocking stands at 8.5% compared with national target of 2.5%. This problem cost the MK Hospital £2.8m over the last year.
- Junior Doctor's Day of Action did cause a number of postponed appointments and non-emergency operations but all of these have been re-scheduled already. This was planned for well and well managed but the two days of action planned for February will be more challenging.
- Admission of 0-5 year olds is up in January as it was last year. This is being investigated.
- Trolley waits (where patients have to wait for a bed) have reduced, which is good.

Steve Bates