

PPG Meeting, 12th November 2019 notes.

- Present Angela Lovell, Vanda Gould, Robert Gould, Clive Robinson, Gordon Lovell, Christine Cartwright, Bruce Battams, Nigel Vaughan, Judith Westall, Jan Lloyd, Steve Bates, Olivia Hanlon, Dr Lucy Marchand
- 2. Apologies Gill Hussein, Toni, Elspeth, Jane Hanlon, Ian, Sheila Dale, Fay Read and Penny Liddiard.
- 3. Draft minutes. Approved but with correct spelling of Dr Marchand's name.
- 4. Guest speaker Cheryl Scott, Podiatrist Introduced. Explained the training and qualifications. Also the work she does and the difference between podiatry and chiropody and the training for each. A comprehensive set of slides used by Cheryl has been provided and if anyone wants to see them please ask Elspeth (there are too many to copy) However amongst the examples mentioned, Chinese foot binding and NHS referrals which are limited to at risk feet, e.g. diabetes Cheryl was presented with small token of our appreciation.

5. Matters Arising

- a. During the 2 flu clinics £672 was raised from the raffles. Thanks to those who donated prizes and helped in any way to making the raffles successful.
- b. Remembrance Parade PPG members represented the Red House Surgery, Jane, Steve, Elspeth, Shona, Clive, Angela and Bruce. John Neale arranged the purchase of a beautiful wreath which was laid at the memorial by Clive and Angela. Afterwards refreshments were provided at the Freemasons Hall.
- c. There is now a sign at the entrance, "Red House Surgery"
- d. Bruce expressed his disappointment following theft of plant which cost £25.
- e. Clive asked for help as the drains require attention. Can anyone help?
- f. Proposed PPG meeting dates for 2020. The dates of the PPG meetings were discussed and the preferred options for these meeting dates is alternating Mondays, Tuesdays and Wednesdays. Elspeth will reissue the dates for confirmation at December meeting. The Core Group meeting dates were agreed.
- g. 2020 Visits programme. To be revisited.
- h. Website: Bob has agreed to look at our PPG section of the surgery's website and comment on where it can be improved, eg re-ordering where necessary and updating. This will be discussed at our December PPG meeting. Any changes have to go through the surgery, via Jane.



- Feedback on Newsletter. Thanks to Toni, our Editor. Excellent newsletter.
 Thanks to contributors. Not all contributions could be included as insufficent
 space. Will be kept for next issue if relevant. A comment was made as to whether
 a date should appear, possible at the end, to indicate when published. This was
 not thought necessary.
- j. Peter and Mary have now completed their move to the Isle of Wight and have proffered their resignation from the PPG. This was accepted.
- 6. Use of funds to support the surgery. There was discussion about how to best support the surgery through the results of fundraising. A previous suggestion from Jane of perhaps helping to purchase a 24 hour Blood Pressure Monitor (cost £1,134) was discussed. This equipment has now been purchased and the intention was to reimburse the surgery. However, one of the PPG members suggested that PPG money should not be used for purchasing surgery equipment, but rather to be used to support social prescribing. This could be done via Wendy, the social prescriber for 3 GP practices. A further suggestion was put forward to reimburse travel expenses for a singing leader once found. This discussion will be revisited at December meeting.
- 7. Surgery update. Trish Cooper and Sylvia Hodkin have both left the practice having retired from the NHS; Mollie Harvey was within the District Nurse team has now joined us as a practice nurse; Maria Snee has joined us as a Practice Nurse having moved over from the Drayton Road Surgery after it closed. Tasha Gallop our HCA has moved to the DN Team as hopes to start her associate nurse training.

Premises - we remain positive and are working with the CCG with regard to the outline business case which is being presented at the CCG in November. We hope to be able to provide an update at the next PPG meeting in December.

- 8. Any Other Business.
- 9. Dates of next meeting. Core Group 4th December. PPG meeting Tuesday, 10th December.

The surgery has kindly offered to provide festive refreshments for this meeting so we have some festive cheer.