

DRAFT MINUTES OF VIRTUAL MEETING HELD 12TH OCTOBER 2020

ATTENDANCE

Apologies: Penny Liddiard.

Present:

Steve Bates; Gordon & Angela Lovell; Clive Robinson; Christine Cartwright; Shona Manson; Elspeth Woods; Bruce Battams; Jan Lloyd; Jane Hanlon; Mark Pitman; Sarah Setterfield; Jennifer Harris; John Neale; Faye Read; Bob and Vanda Gould; Dr Nigel Fagan; Dr A Staten

1. Minutes from September 2020 adopted

2. **Update from GPs - Dr Fagan** updated us on the Flu clinic - all going well. **Dr Staten** told us that another bid has been put in for premises and he has been made aware that there may be more funding available for premises to be able to host trainee GPs

Staff across the shared PCN have been offered routine Covid19 test to start within two weeks

PRINCIPLE clinical trials for patients 65+ or 60+ with certain conditions to commence. Looking for volunteers – Poster below.

New staff – Pharmacist Zeid Muhsin joined CROWN at the beginning of October and will be working on a variety of projects and in time will meet with patients re medication issues. Sue Marshall, pharmacy technician has previously worked with the practices while employed by the CCG. Sue has now been seconded to work with CROWN until next Spring.

ACTION

- Agreed this would be first item on future agenda
- 2. Elspeth to manage the ongoing rota for Oct/Nov. John N confirmed he was available and Clive to be added to the rota. Elspeth to circulate updated rota with her phone number attached.
- 3. Sarah offered to give her help in trying to source a banner for use on the shelter. She will meet with Jane and others next week when she is volunteering at one of the flu clinics



3. Surgery Update

Surgery Update: Mention was made of footfall the new website which the practice is moving over to which is more focused on on-line services. The look of the site is very different and the practice has concerns that patients may require help in getting used to it at a time when staff are extremely busy. Because of Covid, it is thought that many people are getting more used to using technology and so this seems an ideal opportunity to move over to Footfall. However, we do need to offer on-line consultations as part of the GP contract and it is hoped that this will help both patients and the staff.

All prescriptions are being sent via EPS and more people are requesting their prescriptions via the on-line service. Phone conversations remain the norm for a large number of consultations and we continue with using Accurx

4. **Newsletter –** Being well-received, thanks to Shona and Jane for their efforts. And all those who contributed articles. There was a discussion about how we could make it accessible to those with limited access to technology. Other than fb page, issuing it to the online, meeting and virtual meeting groups it is hard to see how. Still not able to have paper copied available in the surgery and people attending clinics were reluctant to take paper copies of anything (PPG application info).

ACTION

Shona gathering articles for next newsletter which she would like to schedule for Christmas. Jane and Shona will work together to create the next edition – all ideas for articles very welcome.

5. **Remembrance Day –** Steve confirmed he would be going to lay our wreath on Remembrance Sunday.

ACTION

John N agreed to buy the wreath as before and leave it at surgery for Steve to collect.

Anyone wishing to go with Steve to let him know.



PATIENT PARTICIPATION GROUP		
6.	Presentation – Mark gave a thoroughly engaging presentation supported with slides on the development of vaccine and the science around the COVID 19 pandemic. It was good to have what is out there in the media translated into something we can understand. Steve thanked Mark for his efforts on all our behalf.	
7.	AOB Elspeth & Shona offered to host a "Friday night Quiz for anyone to join in for an hour or so. It would not be too taxing and an opportunity to meet socially, albeit remotely. Friday 30 th at 6.30pm was agreed. Everyone welcome including family and friends	ACTION To let Elspeth know so that invitations can be sent round nearer the time
	John N brought up the point that we have been unable to do anything in the way of fundraising this year. There was a discussion about were there any opportunities to perhaps leave a bucket for donations – it was agreed that in principle it was a thought but in practice at the current time with job losses times were tough and it would not be fair to put people in an awkward position.	
	Mark raised the idea of Google Reviews for the Red House was discussed – if people gave good reviews it could raise the profile of the practice and in turn the PPG.	Consider reviewing the surgery on Google.
	Next meeting – Monday 9 th Nov. @5.45pm	



