



Minutes of the Patient Participation Group Meeting held on Tuesday, 10th May 2011

Present:

Graham Perry (Chair), Robert Lea, Sandra Agnew, John Agnew, Rosi Shunmoogum, Fay Read, Judith Westell, Michael Whitehand, Gordon Lovell, Dr. Paul Staten (GP), Dr Huda Muhsin (GP), Jane Hanlon (Practice Manager), Nigel Vaughan, Anne Nash, David Lloyd, Betty Moon, Sylvia Ellwood, Bonnie Twynham and Angela Lovell

Apologies:

John Neale, Toni Rampello, John Needham, Gill Needham, Alison Carlton, Jane Norton, Christine Cartwright, Maureen Grant and Tony Mabbott (retrospectively received)

As at the meeting last month, the Chair again expressed how pleased he was to see such a good attendance at the meeting.

Adoption of Minutes:

The minutes were circulated prior to the meeting and will be on the PPG website. As there were no questions relating to the minutes they were adopted.

Matters Arising:

Spring 2011 Newsletter

It was reported that copies of this Newsletter have not yet been sent out to patients who have not been seen during the past 4 years as the Chair wishes to enclose a communication from him as Chair of the PPG and he has yet to write it.

(Action: Graham to write enclosure.)

Poster directing patients to our PPG notice board

David circulated a copy of the proposed poster and it was agreed that the content was suitable and once the final version is ready it will be located in a suitable place in the upstairs reception area.

(Action: Jane to decide the most suitable place for it.)

Fundraising Activities

This is an Agenda item therefore not discussed as a matter arising.

Guest Speakers

Graham mentioned that the feedback following Fay Grech-Marguerat's talk at the April 2011 PPG was excellent.

Sylvia will make the initial contact with John Simonite from Age UK Milton Keynes to ask if he would be interested in being our speaker at the PPG meeting on 14th June 2011. If he agrees, Graham, as Chair, will send him an official invitation. (Update: John Simonite is unable to speak at the June meeting. However, Ann Lark and Mr Lyn Davis from Age UK Milton Keynes have agreed to be our speakers for the June meeting.)

Hazel Staten will be invited to be our speaker at the August 2011 meeting.

(Action: Future speakers: An invitation needs to be sent Hazel Staten. A longer-term programme will need to be decided so that possible speakers can be contacted and confirmed. So far suggested topics include dementia and hypnotherapy.)

New Items:

Plans for Intermediate Meetings – Self help topics/topical conditions

The Chairman asked PPG members present what they thought to having a series of talks by different PPG members who have first-hand experience of specific conditions, the purpose of which would be to share their personal patient experience with other PPG members. The proposed timing of these would be on alternative months when we don't have an invited speaker. It was agreed that this would be an excellent idea. This would be a self-help initiative and initial possible suggested subjects would be osteoporosis, diabetes, hay fever, dementia, thyroid and heart problems, commencing with osteoporosis (Bonnie) followed by diabetes.

(Action: Programme of PPG members happy to speak to be decided – also dates.)

National PPG Group

Graham mentioned that he would like to communicate with other PPG groups.

GP Update

Early bird appointments

Dr Staten informed those present that the DES (Directly Enhanced Services) has been changed and now the services of doctors, nurses and health care assistants can all be used during extended hours rather than just GP's as was in the previous DES. Due to the pressures the GP's find with working these additional extended hours and for the limited range of services that can be offered the practice is suggesting that they undertake extended hours on a Thursday morning, offering the whole range of services from a full compliment of GP's, nurses and HCA's. Although this would only be once per week the benefits to the patients of being able to have blood tests and nurse appointments would seem to be an increasing benefit. This proposed change was accepted by the Patient Participation Group and the request will now be put forward to the PCT for its agreement with hopefully the new scheme commencing in June.

Consortia Update

The two Milton Keynes Consortia will be joining with two Northampton Consortia to form a "cluster". At present the management and financial teams are being reviewed and agreed. It was noted that Jeannie Ablett is likely to become executive officer of GP Consortia development. Some doctors on the Consortia Management team are taking time out of their surgeries to assist in setting up the consortia and are being provided with backfill GP's to cover their time. There are some discussions about having a "single front door" for out of hours, accident and emergency, walk-in centre etc which will hopefully provide a better service for patients and also assist with financial issues as often these services are all making a charge for the same patients. Our consortium, Premier, will be focusing on planned care and GP Healthcare are focusing on unplanned care.

Physiotherapy services

Dr Staten gave an update on the situation regarding physiotherapy and Belinda's position. Physiotherapy was put out to tender, was not awarded to anyone, was re-tendered and was then stopped. All previous contracts, including Belinda's, were then extended until September 2011. It is not yet clear what is happening after September.

Fundraising Events

Following much discussion regarding the two fundraising events, ie West Bletchley Carnival and Midsummer Madness at Leon Rec, it was decided that due to the closeness of the two events it would be difficult to arrange the supply, labelling and labour for them both so it was proposed that our participation in the West Bletchley Carnival would be dropped enabling more concentration on Midsummer Madness. At the Midsummer Madness event, to be held on Sunday, 26th June from 1.30 pm to 5 pm, the Red House Surgery PPG will have 3 tables, one for new/nearly new items, another for cakes and one for plants. Also Rosi offered to provide a key game which she said usually goes down well.

Action: Angela to put a notice on the notice board advertising Midsummer Madness requesting new/nearly new good quality items for the event which can be handed into Reception. We would also like plants for sale, which can be taken directly to our tables on the day. Help will also be required before, during and after the event. Jane to arrange for leaflets to be made available for patients advertising the event.

Any Other Business

There were no further items for discussion.

Date of next meetings

Core Group Meeting: Monday, 6th June 2011 at 12.30 pm.

PPG meeting with speaker: Tuesday, 14th June 2011