



Minutes of the Patient Participation Group Meeting held on Tuesday, 9th August 2011

Graham Perry, PPG Chairman, welcomed all present and a special welcome was extended to patients who were attending their first PPG meeting.

Present:

Graham Perry, Hazel Staten, Nigel Vaughan, Gordon Lovell, Sylvia Ellwood, Michael Whitehand, Jacque Whitehand, Tony Alexander, Jane Hanlon (Practice Manager), Dr. Nigel Fagan (GP), Dr Huda Muhsin (GP), Betty Moon, Brenda Adams, John Neale, Christine Cartwright, Anne Nash, Bonnie Twynham, David Lloyd, Maureen Gladwin, John West, Sheila Dale, Judith Westell and Angela Lovell.

Apologies:

Toni Rampello, Fay Read, John Needham, Gill Needham, Rosi Shunmoogan, Jane Norton, John Agnew, Sandra Agnew, Robert Lea and Maureen Grant.

Adoption of Minutes:

The minutes of the meeting held on 12th July, 2011 were agreed as being an accurate record of the meeting.

Matters Arising:

Plans for intermediate meetings – Self-help topics/topical conditions

Deferred until the September meeting as we wanted to give maximum time to our speaker.

(Graham to bring up at September meeting.)

Guest Speaker – Mrs Hazel Staten, wife of Dr Staten

Graham introduced Mrs Staten who gave a much appreciated and very moving account of her difficult time battling Leukaemia. Her talk included the tough times her family went through, information about the incidence of blood cancer in the country, why she, accompanied by her husband Dr Staten, undertook a trip to China with a brief resume of the trip and her fundraising work for the Leukaemia and Lymphoma Research charity. Questions were invited and answered. Graham and all the PPG members present thanked Mrs Staten for her very moving talk. *(We were all delighted to see Mrs Staten looking so well.)*

Osteoporosis – Self Help Group

At a previous meeting, a discussion paper entitled 'Support for Osteoporosis Patients within the Milton Keynes Area' written by Bonnie Twynham was circulated which was also emailed to PPG members. Our Chairman drew attention to the recommendations contained in the document, detailed below and asked if they should be adopted.

Recommendations

That the RHPPG NOTE the contents of the discussion paper and AGREE the following recommended actions as a necessary next step:-

- a) Dissemination of the discussion paper to other area PPG's via the Chairman and to other area Practice Managers by the Red House Practice Manager. Comments and other related feedback to be tabled for discussion at the next meeting.*
- b) The Osteoporosis Support Group is limited to Red House Surgery patients, at least initially, with the option to rollout to other surgeries at a later date.*
- c) A letter signed by the RHPPG Chairman, be sent to those Red House patients with osteoporosis/osteopenia seeking to determine their interest in joining such a Support Group and participating in its activities. A draft letter is attached at Annex B. It is suggested that interested parties be invited to contact RHPPG member Bonnie Twynham by telephone in the first instance.*
- d) Surgery doctors to rule as to whether similar letters should also be sent to those also at greater risk of this disease.*
- e) That the RHPPG provide guidance and direction as to the structure, title, committee membership, financing and reporting channels of the proposed Support Group.*

After discussion, it was agreed that the letter (item c), would be sent out from the surgery's GP's for confidentiality rather than the Chairman.

These recommendations were then adopted.

Updates on the development of the proposed structure and title of the support group were as follows:-

- Bonnie had a meeting with Dr Jenkins, Consultant Rheumatologist at MK Hospital who showed encouraging interest in the formation of this group. She offered to give support and to disseminate documented information during her 3 clinics. It was decided to wait until we have a response to the Surgery's mailing before involving Dr Jenkins.
- Jane (Practice Manager) and Bonnie are working closely together.
- Bonnie has been in contact with a branding specialist with regards to the name of this group and it was proposed that the name MK Bones would be multi-factorial as there are several reasons for bone loss. There was a show of hands and this name was adopted.
- There are other practices within Premier MK that have shown an interest in such a group.

GP Update

There was little to report which could be due to the fact that it is the holiday season.

PPG Organization Proposals

Graham went through his PPG Management Proposal paper circulated at a previous meeting. This includes different functions to feed into the PPG, which will give the PPG more structure. So far his recommendations are Graham Perry Chairman, Angela Lovell Secretary (organization and minutes) and Christine Cartright Treasurer. In addition there are 8 different functions which together will make the management team to drive Red House PPG forward. It was agreed that Graham should go ahead and formulate his proposals.

(Graham to report back regarding progress at the September PPG meeting.)

Any Other Business

Concern was expressed that 2 Biffer bins are located in the disabled parking spaces. Graham to meet with Jane to discuss this.

(Graham to report back at September meeting.)

Date of next meetings

Core Group Meeting: Monday, 5th September at 12.30 pm

PPG Meeting: Tuesday, 13th September at 6.15 pm