

**Minutes of the Patient Participation Group  
Tuesday 14<sup>th</sup> September 2010  
Red House Surgery, Bletchley**

**Present:** Diane Barnes  
Peter Barnes  
Dr Nigel Bunting  
Monica Catelinet  
Christine Cartwright  
Jane Hanlon  
Robert Lea  
Angela Lovell  
Tony Mabbott (Chair)  
Dr Huda Muhsin  
Ann Nash  
Gill Needham  
John Needham  
Fay Read  
Rosie Shunmoogum  
Judith Westell  
Nigel Vaughan  
Sylvia Ellwood  
Toni Rampello

**Apologies:** John Agnew  
Sandra Agnew  
Allison Carlton  
Dr Fagan  
Geoffrey Lee  
Carolyn McIver  
John Neale  
Jane Norton  
Graham Perry  
Toni Rampello  
John Roberts  
Dr Paul Staten  
Michael Whitehand  
Judith Westell  
Maureen Grant

**1. Welcome**

Tony Mabbott welcomed everyone to the meeting.

**2. Apologies**

Apologies noted as above.

**3. Minutes of the last meeting held on 13<sup>th</sup> July 2010**

Minutes of the meeting held on 13<sup>th</sup> July were checked and agreed for accuracy.

#### **4. Matters Arising from the last full group and core group meeting**

**Physiotherapy Service Update:** Belinda's contract has been extended until March 2011. Michael Whitehand has written to Nick Hicks (Chief Executive), the response has prompted Michael to write again, Sylvie Ellwood has also written to Nick Hicks. John Needham pointed out that LINK has been asked to nominate a representative to sit on physiotherapy tender committee.

**Leaflets from Allison Carlton via PCT re the listening event:** The follow-up leaflets are awaiting publication.

**Bucks Vision:** Representatives from Bucks Vision [organisation representing visually impaired people] have pointed out that visually impaired patients in Milton Keynes are often not aware of their surgery having a PPG, as they are often advertised via posters and leaflets. Jane Hanlon has contacted Bucks Vision to ascertain whether any of their members who are Red House patients would like to join the PPG.

John Needham mentioned that there would be a short session at the next PPG network group from RNIB, they are also offering PPGs a survey of their practices to identify improvements in services to the visually impaired.

#### **Clarification of sub groups:**

**Scrapbook-** John Agnew had agreed to collate a scrapbook recording a list of the PPG achievements; unfortunately, he is unable to continue with this project due to ill health.

**Core Group-** concerns were expressed about the core group meetings. The last meeting was cancelled as only three people could attend. It was agreed that the core group would continue to meet and that Tony Mabbott, would liaise with core group members to arrange the next meeting.

#### **5. GP Update**

- a. POD- has been commissioned, is working, staff training to take place on Wednesday 22<sup>nd</sup> September
- b. Extended Hours- the bid for extended hours has been accepted and the pilot project for "Early Bird" clinics will run from October- March. The clinics have been advertised on the surgery website, as well as leaflets and posters. The clinics will operate Mondays, Tuesdays and Wednesday 07.00-08.00 and Thursdays 07.30-08.00. Each clinic will be staffed by two doctors and one receptionist.
- c. Practice Boundaries- no new information was available at the meeting
- d. GP Consortia- Dr Bunting informed the PPG that Red House will be joining a consortium with 12 other practices. The consortiums are trying to establish how the change over from the PCT to consortium will operate. At the moment the consortium is not a legal entity, however the members are seeking advice on this. Furthermore, MK Health is being terminated.

It is hoped the funds will be utilised in the development of MK consortiums.

- e. Flu Clinics- Saturday 16<sup>th</sup> October, some PPG members have offered to organise a raffle for patient's attending the flu clinics to raise both awareness and funding for the PPG.
- f. Surgery decoration- the public areas of the surgery are to be redecorated.

## **6. New Business**

- Resignation of chair person- Carolyn McIver is unable to continue as PPG Chair due to health problems, Tony Mabbott has agreed to continue as acting Chair.
- Discussion took place on ways to attract new members.
- Free swimming at Bletchley Leisure Centre- Tony to write an article about this service for the newsletter, as people living in West Bletchley get free swimming but those in Fenny/Central Bletchley do not at present.
- What do members want from the PPG-
  - How often we meet? It was agreed to continue with bi-monthly meetings but to be discussed further at the core group meeting.
  - Relationship between PPG and professional members of the practice
  - Advocates for patients
  - Looking outwards
  - Outreach to young people
- Speakers –pharmacists/ Bucks vision/ Lifestyle guides- the group debated the value of inviting guest members to PPG meetings. This will be discussed again at the core group meeting.

## **7. LINK MK:** Rosie Shunmoogum gave an update from the LINK bulletin

- MK Hospital members meeting to held on 22<sup>nd</sup> September, will provide an overview of the year, including a talk by consultant obstetrician and Midwifery Matron
- Personalisation- how will it work with me in Adult Social Care
- Meeting the future needs of older people
- My life, my choice- advice and guidance and signposting
- Improving communication for hearing impaired people
- October 1<sup>st</sup> – International Day of Older Persons one day event at MK Stadium.

**8. NAPP:** Graham Perry was not present so no update was available.

**9. Suggestion Box:** No comments in the box

**10. Finance:** There is currently £1137.74 in the PPG account plus cash from recent book sales.

**11. AOB:** The group did not raise any other business.

## **12. Date and Time of Next Meeting:**

It was agreed that the next meeting would be held on **Tuesday 9<sup>th</sup> November 6pm.**

The meeting was closed at 19.48