

Minutes of Virtual Meeting Held 13th December 2021

1.	<p>Attendance</p> <p>Apologies: John Neale, Wendy Sale, Shona Manson, Gordon & Angela Lovell, Jacqui Coleman, Judith Westall</p> <p>Present: Steve Bates, Elspeth Woods, Christine Cartwright, Jan Lloyd, Jane Hanlon, Mark Pitman, Clive Robinson, Sarah Setterfield, Bob & Vanda Gould, Mark Wilson, Fay Read, Dr Nigel Fagan</p>	
2.	Minutes from December 2021 adopted	
3.	<p>GP Report & Surgery Update</p> <p>Dr Fagan thanked the PPG for its continued support of the surgery and the Covid Vaccination clinics.</p> <p>Dr Fagan told us that the vaccination clinics would go down to half clinics as demand is decreasing. More news on the booster position as we move forward may impact on that but for the time being, just two clinics in February.</p> <p>The surgery continuing to be cautious but increasing number of face to face appointments by April. Triage continues, with care navigators continuing to direct patients to the appropriate clinician.</p> <p>There are new staff members, a Mental Health nurse and a new receptionist. CROWN planning meeting in February and hopeful that 1 perhaps 2 pharmacists will be joining the clinics.</p> <p>Premises, situation ongoing, another meeting scheduled for 11th January so more news by next meeting. Richard Drew, who is involved in the design and architecture of the premises has agreed to come and update the PPG at the next meeting.</p> <p>Jane confirmed that there are funds now allocated for staff training from the PCN. More to report once options are considered.</p>	<p>Actions</p> <p>Elspeth to speak to Jane about MKC support.</p>

	Speakers & Future Speakers	Action
4.	<p>Our planned speaker, D. Cave has had to withdraw again, but rescheduled for our next meeting.</p> <p>Richard Drew, who is involved in the new premises design and development is hoping to come along to March meeting, by which time there may be more news.</p> <p>Jan asked to explore a potential speaker from The Samaritans for April meeting.</p>	<p>Ideas to future speakers to Jan Lloyd.</p>
5.	<p>AOB</p> <p>Jane announced that the Singing Club is back! Some finding from Singing for Health programme. A leader, Nicky, has been identified, and CROWN practices can have a share of the available places. Stadium MK have donated the use of a function room for classes on Wednesday evenings. Sarah has done a poster, which has been circulated on the facebook page. PPG helpers to get people from the hotel reception to the function room would be welcomed.</p> <p>Steve asked about the general satisfaction rating from patients – Jane confirmed that it does need a proper survey – Clive confirmed that he has been standing at the front door to support the girls as some patients getting very frustrated at having to wait outside and some give the staff a hard time. Dr Fagan agreed that extra support from Clive is greatly appreciated.</p> <p>Steve asked how likely it is that PPG meetings can come back on site – it is likely to be in the spring once there is clarity over the drop in numbers being sustained.</p> <p>Jane thanked the PPG for the lovely flowers she received at Christmas</p>	Action
	Next meeting – Monday 7th February 2022 @ 5.45pm (Zoom)	

Elspeth Woods
Secretary to Red House PPG



Core Meetings Wednesday @ 10.30am	PPG Virtual Meetings Monday 5.45pm	AGM
Suspended at present	10th January 2022	
	7 th February 2022	
	7 th March 2022	
	11 th April 2022	
	9 th May 2022	To be held adjacent to this meeting
	tbc	
	tbc	
	tbc	
	tbc	
	tbc	
	tbc	
	tbc	

4. Future Speakers.

5. Thoughts for the future & Reflection on the past 12 months

6. A.O.B. – Ideas for activities / Quiz? / Plan for Awareness Week?

Date of next meeting: PPG meeting - Monday, 10th January, 2022

What a great relief to be able to meet face-to-face. Our thanks to the surgery for allowing us to return on this occasion, to have a meeting and small social gathering. All attending should use hand sanitisers on their arrival and be sensible about close contact. Please do a Covid test on Monday to make sure you are negative.