



**To provide equality to all of our patients we have decided that from the 1st of November 2025 we will:**

- ✓ **Fully open our telephone lines for all patients at 8am**
- ✓ **Triage patients who arrive/walk in at the practice from 8am**
- ✓ **Triage any on-line requests for consultations from 8am**

**However, our appointments will remain starting from 8.30am.**

Please do consider our staff who are working hard to implement the changes to the new GP contract.

Unfortunately, there is no extra funding/capacity to allow additional appointments. We are working hard to accommodate our patients with a variety of appointments – face-to-face, telephone and on-line requests.

**THANK YOU FOR YOUR CONTINUED SUPPORT**